Keeping America's Promise
ANNUAL REPORT 2019–2020
In 2019-20, HIAS PA served 3,277 clients from 129 countries, including:

- 77 survivors of torture.
- 358 survivors of domestic abuse.
- 128 victims of violent crime.
- 505 immigrant youth.
- 95 newly arrived refugees.
- 417 individuals newly granted asylum.

When Luis was in sixth grade, he found out that he was undocumented. Over time, he came to understand that he could be sent back to a country he hadn’t seen since he was three years old. HIAS Pennsylvania helped Luis gain protection from that threat through Deferred Action for Childhood Arrivals (DACA). Now a college student, Luis wants to participate fully in American society, but Congress has thus far failed to create a path to citizenship for DACA recipients. HIAS PA is helping Luis and his mother apply for humanitarian visas that would open up that path, but for now Luis’s future remains uncertain.

"All of my dreams could be foiled. It is so hard to think about being pulled back into the shadows."

— LUIS (COVER PHOTO)
BACK IN JULY 2019, HIAS Pennsylvania chose a theme for the coming year: Keeping America’s Promise. We could not have known then just how clearly events would illuminate the gap between promise and reality.

Our clients came to this country believing in the American promise of an open — and even compassionate — society, but the pandemic left many of them with no safety net at all. Clients who were excluded from all forms of government relief found themselves in dire straits. We are so grateful to all of you who donated generously to our Immigrant Relief Fund so we could help some of them with direct cash grants and emergency social services.

Compounding our clients’ distress, the federal government’s anti-immigration activities actually accelerated during the pandemic. Immigration and Customs Enforcement (ICE) stepped up efforts to deport migrants in detention and at the border. A cascade of regulatory changes, such as the pending 81 percent increase in the fee to apply for citizenship, will soon keep hundreds of HIAS PA clients from full participation in American society. Such changes, and many like it, diminish all of us.

Looking back on this difficult year, we are so proud of a staff that pivoted with lightning speed to address urgent needs. Our legal, educational, and social services staff teamed up seamlessly. Volunteers, too, stepped up their roles, reaching our clients with everything from food and Chromebooks to tutoring delivered remotely. And donors, we couldn’t be more grateful to you – tuning in and giving during our Virtual Annual Gala, making the gifting of Chromebooks possible so we could lessen the digital divide, and supporting us in every way you could.

As long as you, our friends and supporters, stay with us, HIAS PA will do all we can to keep the American promise. We will adapt and serve, as we have since 1882. That is our promise to you.

Cathryn Miller-Wilson, Esq.  Carol Gantman, Ph.D
Executive Director  President of the Board
Hamid’s Journey

1. Fleeing terrorists, Hamid left his homeland, Pakistan, by boat and arrived on an island off the coast of Australia.

2. Hamid spent five difficult years in Australia, most of it in detention centers. He jumped at the chance to qualify for the US refugee program.


Among the 536 different social services HIAS PA provided in 2019-20, our social support teams:

- Resettled 95 refugees.
- Delivered social support services to 262 immigrants.
“Hamid has been a pleasure to work with. He arrived during an incredibly difficult time when COVID-19 had shut down many services. Despite these challenges, Hamid has taken the initiative to work toward his goals.”

Jennifer LaMotte, Refugee Resettlement Program Manager

A New Life

HAMID’S JOURNEY STARTED OUT in a tribal area of Pakistan, where terrorists tore apart his family. “They told my father to send two of his sons to help them fight or $50,000,” says Hamid. “When he did neither, they shot him.”

Hamid fled to Australia, where he spent five difficult years. When the Australian government told him he might qualify for the US refugee program, he jumped at the chance. Even during the pandemic, special diplomatic agreements cracked open America’s door for refugees who had spent time in Australia’s island detention centers. Hamid landed in Philadelphia on May 27, 2020. “It was like letting a man out of jail,” he said. “Here I have friends, and hope. I can start a new life.”

Right now, Hamid is staying in his cousin’s apartment in South Philadelphia. Though he longs to study a profession, he quickly enrolled in a school that trains commercial drivers. “I need financial stability,” he says. “A commercial driver’s license will allow me to support myself, no matter what the conditions.”

In 2019, 79.5 million people were living displaced from their homes by violence or persecution.

Provided English language classes to 179 immigrant youth and adults.
Andrea had a roof over her head because the restaurant’s kind owners let her live in their house. Andrea felt terrible she couldn’t contribute financially. Then, Andrea fell. She left the emergency room with painful broken teeth she couldn’t possibly afford to repair. It was almost the last straw.

Mary McCabe, HIAS PA’s Detained Children’s Program Manager and Andrea’s attorney, turned to the Immigrant Relief Fund to help Andrea. With an $800 grant from the fund, Andrea was able to pay her dental bills and buy some food. A HIAS PA case manager, through services supported by the Relief Fund, began to work with Andrea to be sure she didn’t slip through the cracks and disappear.

Living in Limbo

HIGH SCHOOL GRADUATION was such a proud moment for Andrea! Even while fighting deportation, she had studied hard to become the first in her family to earn a diploma. Standing in her cap and gown, she had taken a huge step toward a new life in the US, far from the bare existence that had caused her to flee Guatemala at age 15.

Then came the pandemic. COVID-19 closed the restaurant where Andrea earned a little under the table. Suddenly, she didn’t have enough money to feed herself, and her temporary immigration status didn’t allow her to qualify for government aid. The courts let her stay in the community until her hearing for a humanitarian visa, but that wasn’t scheduled until June 2021. Meanwhile, she couldn’t even work legally.

In 2019-20, 217 volunteers contributed 10,245 hours supporting HIAS PA’s work.

IN RESPONSE TO THE PANDEMIC, HIAS PA:

Provided $800 cash grants to 121 of the most vulnerable immigrants through our Immigrant Relief Fund.
“A lot of people have helped Andrea, but most of all she has a lot of grit.”

Mary McCabe, Detained Children’s Program

Delivered 178 laptops so clients could attend school and access essential services online.

Engaged 61 volunteers to provide 98 immigrants with much needed groceries.
IN MANY WAYS, Addae seems like any other teenager. He just graduated from high school, loves soccer, and is excited about college. But few teenagers have overcome so much.

Addae grew up in a rural village in Ghana. When his father died after his twelfth birthday, his father’s family sold him to a priest of a local religion. The priest beat Addae, who spent his days doing chores and his nights sleeping on the temple floor. After a year, Addae’s mother rescued her son, though she still could not support him on her own. She took him to an uncle, but that was no better. His uncle’s abusive wife sent Addae into the streets to sell trinkets. Then, Addae’s uncle trafficked him to an Ecuadorian as a child worker.

In Ecuador, Addae managed to avoid the trafficker, but he was living on the streets penniless, alone, and without the Spanish to ask for help. He decided to travel north in a journey as harrowing as anything that came before. Addae kept going, until he walked across the bridge to the US and presented himself to immigration officials. Eventually, officials relocated him to Pennsylvania, where a foster agency contacted HIAS Pennsylvania.

HIAS PA helped Addae gain a special visa for minors deemed at risk of abuse or abandonment if sent home. With this visa, Addae was able to get life-changing documents: a work permit and driver’s license. Now Addae holds a job at Walmart and, a gifted student, looks forward to attending community college on a scholarship. He can apply for a precious green card, the symbol of legal permanent residency in the US and the next step on the long road to citizenship. Says Addae, “I didn’t think I would ever have a chance at a life like this.”
“Addae is so smart, so remarkably good-natured and sweet and resilient. In the last year, he has just blossomed.”
Noelle Lemon, HIAS PA Staff Attorney
Donors

We gratefully acknowledge the support of the government agencies, foundations, corporations, and individual contributors whose generosity makes our life-saving work possible. Every effort is given to share an accurate and complete list. Please excuse us if we have made any errors. In the interest of space, we have only included donors who gave at the $250 level and above. We are sorry that we cannot include the hundreds of donors that gave below that level.

Government and Institutional Funders
Anonymous
Brook J. Lenfest Foundation
Catholic Legal Immigration Network (New Americans Campaign pass-through funding)
Chester County Bar Foundation
Chester County Women and Girls Fund Girls Advisory Board
City of Philadelphia, Department of Human Services
Drexel University
Domestic Violence Center of Chester County (Victims of Crime Act pass-through funding)
Emergency Food and Shelter Program Enterprise Holdings Foundation
Equal Justice Works (Victims of Crime Act pass-through funding)
Hess Family Foundation
HIAS, Inc. (Department of State Reception and Placement Program and the Office of Refugee Resettlement pass-through funding)
Independence Foundation
Jacob and Maika Goldfarb Foundation
Jewish Federation of Greater Philadelphia
Jewish Federation of Greater Philadelphia’s Teen Giving Project
Mayor’s Fund for Philadelphia
Mexican Consulate of Philadelphia
Montgomery County Bar Foundation
Montgomery County Foundation
Nationalities Services Center (Office of Refugee Resettlement pass-through funding)
Oak Foundation
Patricia Kind Foundation
PA is Ready!
Pennsylvania Interest on Lawyers’ Trust Account (PA IOLTA)
Pennsylvania Refugee Resettlement Program (Office of Refugee Resettlement pass-through funding)
Pennsylvania Department of Education (Office of Refugee Resettlement pass-through funding)
Pew Charitable Trusts
Philadelphia Bar Foundation
Philadelphia Foundation
Philadelphia Legal Assistance (US Department of Justice, Office of Violence against Women pass-through funding)
Samuel S. Fels Fund
School District of Philadelphia
United Way of Southern New Jersey and Greater Philadelphia
University of Pennsylvania — Civic House
USCIS Citizenship and Integration Grant Program
Van Amerigen Foundation
VERA Institute of Justice (Office of Refugee Resettlement pass-through funding)
Victims of Crime Act
Wallace Research Foundation
Women Against Abuse (Victims of Crime Act pass-through funding)
Women’s Opportunities Resource Center of Philadelphia
Zelda Immigration Education Project of the Philadelphia Foundation
Zell Family Foundation

Golden Door
Anonymous
Citizens Bank
Rebecca Katz
Ron Klasko
Adele and Irwin Lipton
The Invisible Prince Foundation
Ned McCarthy Trust
The Newell Devalpine Foundation
Devea Segal and Bradley Bridge
Carol Thomson and Paul Wheeling
Amanda Kaiserman Tosi

Torchbearers
The Ash Family Foundation
Ballard Spahr, LLP
Noah Becker
Richard Berkman and Toni Seidl
Cotswold Foundation
Dechert, LLP
Alan Feldman and Maureen Pelta
Ezra Fishman and Nicola Brodie
Harold Katz Family Foundation
Eddy Katz
Katelyn Leader
James Levin and Andrea Cormaker
Sandy Mozes and Clare Kahn
Thomas Roberts
Andy Rogoff and Amy Ginensky
Marta Rozans
Elis and Esta Schwartz
Sharon and Michael Sherman
Margret Trotzky and Dennis Murphy

American Dreamers
AILA Philadelphia
Bonnie Anapol
Tom and Sharon Baker
Benjamin and Susan Baxt
Harold Berger
Evelyn Bishop
Ann Cohen and Stuart Davidson
Steven Cohen and Elsie Stern
Conston Foundation
Michael Eisenbud
Sam Fleischacker and Amy Reichert
Edward and Jane Foster
Carol Gantman
Judith Ginsberg
Phyllis Grady

Global Citizens
Caroline and Nathan Kamesar
Kenneth Kind and Sharon Glickman-Kind
Klasko Immigration Law Partners
Ken Klothen and Eve Biskind Klothen
Nadia Kunz
George Landau and Elisa Abeloff
Mary and Lance Laver
Emily Squires Levine and Ron Levine
The Magnolia Fund
David and Naharyah Moseniks
Overbrook Presbyterian Church
Pincus Family Foundation
Ann Ritter and Leo Korein
The Saporito Family Foundation
Daniel and Sheila Segal
Bonnie Squires
Johana Szewczyk
Norm and Lita Weinstein
David and Betty Wice
Willig, Williams, and Davidson
Vivian Wolovitz and Michael Slotnick
Zellis Family Foundation

Lawrence and Seyna Abel
Alan M. and Sarah M. Coslov
Philanthropic Fund
Caroline Anapol
Robert and Tracy Baron
Laurie Bernstein and Robert Weinberg
Edward and Danielle Brant
Sheryl Bullitt
Benjamin and Ariana Burrows
Douglas Christian
Choosito! Inc
Amy Colando
Eliot and Carol Cole
Stephanie Costa
Rebecca Davis
Susan Dickey
Dyad Communications, Inc
Lisa Strauch Eggers
Roy and Judy Eidelson
Carolyn Eisen and Jon Yardney
Scott Fast
Barry and Judith Fireman
Jeannette Flamm
David and Erin Frankel
David and Christina Fryman

Please note that the following list only includes donors who donated between October 1, 2019 and September 30, 2020. If you donated after that date, your donation will be acknowledged in the next Annual Report.
Passport Sponsors

Erika Aaron and Marc Flegelman
Irve Ackelsberg and Pat Urewich
Juan and Chantal Alvarenga
David Apfel
Carol Avina and Ray Solomon
Carol Baker and Mark Stein
Karl Baker and Judi Bernstein-Baker
Myron and Sheila Bassman
Judith Benedict
Brian Benjet, Kim Emmons-Benjet, and Hannah Benjet
Albert and Peninah Berdugo
Richard Berman
Beth David Reform Congregation
Daniel Bigelow and Suzanne Cole
BMC Benefit Services
Michael and Judith Bolotsky
Janet Brody
David Broida
Rachel Brown
Valentine Brown
Bryn Mawr Presbyterian Church
Bucknell University
Art Castelbaum and Debra Cahn
Edward Chacker, Esq.
Fernando Chang-Muy and Len Rieser
Peter Chi
The Children’s Hospital of Philadelphia
Christ Church in Philadelphia
Norma Closs
The Cohen Family Charitable Fund
Cohen, Placitella and Roth, PC.
Emily Cohen
Helen Cunningham
Sarah Darrow
David and Lorraine Hoppenstein
Philanthropic Fund of the Dallas Jewish Community Foundation
Deutsch/Garfield Philanthropic Fund
Ted Duncan
Michael and Paula Dvorak
Lawrence Ethel and Barbara Beck
Financial House
J. Leonard and Janice Freed
David and Marilyn Friedman
Lewis and Susan Gantman
Gay & Chacker
Edward Goldberg
David Goodman and Pearl Shifra Raz
Daniel and Phyllis Greenberg
Elizabeth Greenspan
Rosie Griewe
Gross-Baker Family Philanthropic Fund
Francie Hansen
Leah Heifetz-Li
Rabbi Heller
Bud and Betty Hirsch
Emily Hirshorn
Mitchell and Cristy Hollin
Missy Horow
Hans and Jerri Huber-Gibson
Zarina Iman
Johanna Kasimow

Kathy Katz-Hall
Rebecca Katz
Seth Katz
Bob Kaufman and Laurie Krivo
Stephen Kaufman and Sydelle Zove
Jim Keller and Mary Ellen Hoy
Toba and Lawrence Kersov
Maryam Khojasteh
Ronald Klasko
Naomi Klayman and Adina Abramowitz
Allan and Sharon Kleban
Sarah Kloss
Stefanie Knauss
Jonathan Korman
Liz Kozart
Jake Kriger
Kurtz & Revness PC
Claudia Laban
Jax Lastinger
Jason Leckerman and Jean Sarge
Spencer and Linda Lempert
Debbie Levin and Max Markovitz
Arielle Levites
Jerry Levitt and Julie Merezan-Levitt
Lichtenstein Family Fund
Adele Lindenmeyr
Bradford Linder
Alan Lindy
Joseph Loewenberg
Laurence London
Jack and Blima Ludmira
Main Line Reform Temple
Dominic Marchiano
Sidney and Adele Margulies
Sarah and Marcia Martinez-Helfman
Mindy Maslin
Frederica Miasiah-Jackson
Barbara Mattleman and Dean Kaplan
Heather Megosh
Jeremy Meyer
David Moos
Steve and Liz Morley
John and Jane Niebler
Frank and Sandra Norman
Rochelle Ostroff-Weinberg
Miriam Parker
Kim Paymaster
Roslyn and David Pollack
Linda Potemken
Ameen and Genie Revital

Carissa Redfield
Rittenhouse Benefits
Suzanne Root
Dan Rottenberg
Ruth Ryave
Robert Sanders and Janet Filante
Sondra C. Saull and Stephen Leberstien
Alex and Stephanie Seldin
Ed Sholinsky
Gary and Donna Silverman
Janice Diamond Smith
Harris Sokoloff
Scott and Jamie Solomon
Henry and Beth Sommer
Phyllis and Peter Snyder
Howard Spodew
Sebastian Sprague
Susan Storb and Michael Horn
Brian and Lani Strom
Joel Sweet
Neil and Teresa Sydor
Tactix Real Estate Advisors, LLC
Kenneth Tartof
Three Queens Yoga
Juliana Tiaanda
Anthony and Elizabeth Vale
Wendi Voet
Rebecca Weber
Daniel and Suzanne Weintraub
Elizabeth Werthan
Rob and Carolie Wilder
Laval and Connie Wilson
Nancy Winkelman
Emily Woodson
Charles and Ruth Yeiser
Andrew Youman and M. Ellen Quinn
Zeeleander Foundation

Friend

Adath Israel on the Main Line
Goldstein Family Charitable Fund
Green and Spiegel
Christ Church, Ithan
The Kalman Family Fund
Schnader, Harrison, Segal & Lewis, LLP
Sheldon Sofer Memorial
Designated “Shalom” Fund
Swarthmore Presbyterian Church
Beavercreek United Church of Christ
The following donors ensure that HIAS Pennsylvania will be supported now and into the future by leaving a legacy gift.

Frank Ash,  
Sharon Ash,  
*z"l of blessed memory*  
David Berney  
Judith Bernstein-Baker  
Penni Blaskey  
Samuel Brooks  
*z"l of blessed memory*  
Wendy Castor Hess  
Sonia Crane,  
*z"l of blessed memory*  
Judith Drasin  
Barry Fireman  
Carol Gantman  
Linda Harker  
Alan Iser  
Rosalie Jacobs  
Rebecca Katz  
Bette Lavine Levin,  
*z"l of blessed memory*  
Michael Lieberman  
Adale Lipton  
Irwin Lipton  
Emily Breslin Markos  
Sandy Mozes  
Russell Paul  
Thomas Roberts  
Ilan Rosenberg  
Kay Schwartz,  
*z"l of blessed memory*  
Edwin Seave  
Dveera Segal  
Marla Soffer  
Marlyn Soufer  
Carol Thomson  
Margret Trotzky  
Ethel Verticelli,  
*z"l of blessed memory*  
Norman Weinstein  
Marli Weisman  
Henry Yampolsky  
Roger Youman
### Staff

Please note that this listing is for the fiscal year that ended September 30, 2020

#### Administration
- Cathryn Miller-Wilson, Esq., Executive Director
- Jennifer M. Joseph, Director of Operations
- Daniella Scruggs, Director of Development
- Kerry Coughlin, MSW, Community Engagement Specialist
- Rebecca Weber, Development and Communications Associate (from 11/2019)
- Latda “Loy” Omphommasack, Office Assistant
- Yvonne Leung, Executive Assistant
- Gabriela Rodriguez, Receptionist

#### Refugee Resettlement
- Rona Buchalter, PhD, Director of Refugee Programming and Planning
- Jade Flora-Holmquist, MSW, Resettlement and Placement Program Manager (from 11/2019)
- Jennifer LaMotte, MSW, Resettlement and Placement Program Manager (from 11/2019)
- Caroline Anapol, Resettlement Case Manager (from 11/2019)
- Sarah Ayit, Resettlement Case Manager (until 12/2019)
- Dzemila Bilanovic, Resettlement Case Manager (from 1/2020)
- Zhanna Ivanova, Refugee Fellow (from 3/2020 to 6/2020)
- Said Hashemi, Refugee Resettlement Fellow (from 8/2020)
- Amy Eckendorf, Immigrant Wellness Program Manager
- Marianne Khouri, Immigrant Wellness Case Manager (from 1/2019)
- Hannah Spielberg, Immigrant Wellness Group Programming Coordinator (until 1/2020)
- Anna Shaffer, Immigrant Wellness Group Programming Coordinator (from 2/2020)

#### Immigration Legal Services
- Philippe Weisz, Esq., Managing Attorney
- Rona Gershon, Esq., Intake Supervising Attorney
- Ayodele Gansallo, Esq., Senior Staff Attorney
- Juliet Happy, Paralegal
- Chloe Walton, Philadelphia Partnership for Resilience Legal Coordinator
- Zaid Hatoum, Esq., Removal Defense Staff Attorney
- Damaris Aguilar, Removal Defense Paralegal
- Vleidmy Velarde, LLM, Accredited Rep., Victims of Crime Supervisor
- Mark Saucedo, Accredited Rep., Victims of Crime Legal Advocate and Community Liaison

#### Citizenship and Family Reunification Program
- Rona Buchalter, MSW, Accredited Rep., Director of Citizenship and Family Reunification Program
- Marina Merlin, Accredited Rep., Legal Specialist
- Mary Clark, Esq., P-CAN Project Coordinator
- Pamela Roberts, Esq., Citizenship and Family Unification Staff Attorney
- Nighat Noel Amir, Citizenship Assistant

#### Asylee Outreach Program
- Shaloo Jose, Accredited Rep., Director of the Asylee Outreach Program
- Enock Sanon, Asylee Outreach Manager
- Gin Sum, Asylee Outreach Employment Coordinator
- Jared Gencarella, Augustinian Fellow (until 8/2020)
- Isabel Prado, Augustinian Fellow (from 9/2020)
- Hanae Togami, Haverford Fellow (until 6/2020)
- Sarah Curtis, Haverford Fellow (from 7/2020)

#### Tal Netter-Sweet, Victims of Crime Paralegal (from 1/2019)
- Michelle Nava, Victims of Crime Case Manager
- Lauren Nicosia, MSW, Victims of Crime Compliance Officer (until 7/2020)
- Stephanie Costa, Esq., Domestic Violence Supervising Attorney
- Isabel Abreu, Esq., Domestic Violence Staff Attorney
- Alison Coutifaris, Esq., Domestic Violence Equal Justice Works Fellow (until 6/2020)
- Maria Sofia Gattorno, Esq., Domestic Violence Staff Attorney
- Joanna Gardner, Esq., Domestic Violence Skadden Fellow
- Maya Nojechowicz, Accredited Rep., Domestic Violence Legal Assistant
- Nicole Banales, Domestic Violence Case Manager (from 1/2020)
- Natalia Lara, Domestic Violence Paralegal (from 4/2020)
- Elizabeth Yaeger, Esq., Youth Advocacy Supervising Attorney (until 4/2020)
- Stephanie Lubert, Esq., Youth Advocacy Staff Attorney (until 4/2020); Youth Advocacy Supervising Attorney (from 5/2020)
- Rachel Rutter, Esq., Youth Advocacy Staff Attorney (until 1/2020)
- Jonah Santiago Pagán, Youth Advocacy Staff Attorney (until 1/2020)
- Noelle Lemon, Esq., Youth Advocacy Staff Attorney
- Mary McCabe, Esq., Detained Children’s Program Manager
- Naomi Iser, Esq., Youth Advocacy Staff Attorney (from 2/2020)
- Deepti Sailappan, Youth Advocacy Paralegal (from 8/2020)
- Tatiana Albarracin-Fisch, Youth Advocacy Know Your Rights Specialist
- Eliav Ehrenkrantz, Youth Advocacy Know Your Rights Specialist (until 10/2020)
- Marissa Piña Rodriguez, Youth Advocacy Know Your Rights Coordinator (until 1/2020)
- Gerardo Castillo Jimenez, Accredited Rep., Latino Outreach and Immigration Services (LOIS) Coordinator

#### Asylee Outreach Program
- Shaloo Jose, Accredited Rep., Director of the Asylee Outreach Program
- Enock Sanon, Asylee Outreach Manager
- Gin Sum, Asylee Outreach Employment Coordinator
- Jared Gencarella, Augustinian Fellow (until 8/2020)
- Isabel Prado, Augustinian Fellow (from 9/2020)
- Hanae Togami, Haverford Fellow (until 6/2020)
- Sarah Curtis, Haverford Fellow (from 7/2020)
How You Can Help

**DONATE MONEY**
You can help us defend the rights of immigrants and refugees by making a donation at [hiaspa.org/donate](http://hiaspa.org/donate). You can also contact Daniella Scruggs, Director of Development, at dscruggs@hiaspa.org or 215-832-0940 about ways to give and fundraising opportunities.

**DONATE TIME**
Volunteers are critical members of the HIAS Pennsylvania team. Opportunities range from helping families re-settle in the U.S. to teaching English and moving clients toward citizenship. Please go to [hiaspa.org/volunteer](http://hiaspa.org/volunteer) to learn more.

**EDUCATE YOURSELF**
Policies about immigrants and refugees are constantly changing. Learn more about the immigrants and refugees we serve by reading our updates, coming to our events, and exploring advocacy opportunities at [hiaspa.org/the-issues](http://hiaspa.org/the-issues).

---

*The financial statement for 2019-20, the period covered by this report will be posted to hiaspa.org/the-issues/resources/financials as soon as the audit is completed — usually in April. You may review the statement for 2018-2019 on the website now.*
HIAS PENNSYLVANIA LOOKS to the coming months with cautious hope. We have learned so much about how to serve clients in difficult times! We have also moved forward with initiatives that will make us a stronger organization.

As we serve clients coming from every continent, we know well the impact of racism in this country and the world. But do we see its effects clearly enough within our own organization? In solidarity with the peaceful protests of this past year, HIAS PA began an intense review of our policies and practices. We intend to diversify the board and staff, and to make sure we fully benefit from the varied perspectives we gain as a result.

This fall, we also completed a strategic plan that will guide our development for the next several years. That plan affirms a greater integration of legal and social support services, which had already begun. It also directs us to make sure the infrastructure of our organization undergirds our client services with adequate technology and strong administrative practices.

Finally, we completed our move into new offices that will help us work efficiently and effectively. Clients will find an area designed for their children and better privacy in talking with HIAS PA staff. For now, we continue to work remotely, but we look forward to welcoming everyone warmly.

We say again, as we cannot say too often, how fortunate we are in the staff who will take us forward in 2020-21. And we thank once more our awesome volunteers and our fabulous donors. As long as you who read this report stand by us, we will make it through to a brighter side. Thank you.
Donate, Volunteer, Subscribe at HIASPA.ORG

Photography: Hannah Snyder